Chad Koslovsky

Practical support. Systems that work. People who can get on with their day.

Milliken, Colorado · chad@koslovsky.xyz

IT Support Engineer | Greystone Technology

View my interactive resume and work: https://greystone.koslovsky.xyz

01 PROFILE

I bring managed-services experience and direct client ownership to the everyday work of keeping endpoints, accounts and the systems behind them working. I like following a problem through, explaining what is happening and leaving the next person useful context.

02 EXPERIENCE

Founder / Product Engineer / Systems Lead · Technomancy IT LLC | Present

Own client IT delivery and direct support across applications, infrastructure, endpoints and access, including on-call calls from clients.

Modernized legacy servers, employee computers and networks for Excell Services, implementing Windows Server, Active Directory and VPN access for corporate users.

Senior Systems Engineer / Datacenter Architect · Front Range Internet Inc. | 2015-2020

Ran the NOC, handled engineering escalations and built tooling for teams supporting web-hosting, server and colocation customers.

Worked across Windows/Linux, virtualization, Docker, recovery and endpoint protection; ran SOC 1/SOC 2 audits and later held sole systems-engineering responsibility for about a year.

Systems / Software Engineer · Office Evolution | 2014-2015

Connected CRM, provisioning, onboarding and service operations through centralized applications across locations.

Worked with the CEO and CIO to connect business needs with the systems supporting staff and customer workflows.

Network & Systems Engineer · PlumChoice / Everon | 2012-2014

Engineered and supported business networks, systems and endpoints in a managed-services environment, working directly with owners and end users.

Provided monitoring, on-call troubleshooting and recovery, built diagnostic tooling and delivered antivirus services for client machines.

Infrastructure and Systems Focal · IBM | 2010-2012

Operated shared enterprise infrastructure and coordinated changes, incidents and escalations across application, infrastructure and vendor teams.

Automated audit and backup workflows and managed virtualization test labs and hosted desktop platforms.

03 SELECTED WORK

Excell Services | Legacy IT modernization · Technomancy IT client, Wray, Colorado

Rebuilt or replaced legacy servers and employee computers, upgraded networks and implemented Windows Server, Active Directory and VPN access.

Helped launch a satellite location and secured a one-time $15,000 CenturyLink refund after identifying wasted network costs.

Technomancy platform | Support with operational context · Own practice and client-operations product

Built a support and client-operations platform connecting ticketing, CRM, scheduling, billing and infrastructure telemetry.

Linked service context across companies, contracts and devices; separate recovery tooling checks a backup checksum and restores into disposable PostgreSQL.

04 CAPABILITIES

Microsoft 365 / Windows Server / Active Directory / Windows and macOS · DNS / VPN / networking / endpoint protection / troubleshooting · Monitoring / incident response / backup and recovery / direct client support · PowerShell / Bash / diagnostic tooling / CompTIA A+ and Network+ (earned)

LinkedIn: https://www.linkedin.com/in/chadkoslovsky

GitHub: https://github.com/Ravonus

Technomancy platform overview: https://technomancy.it/#platform

Kerf framework preview: https://kerfjs.netlify.app/